

TAP Action 22: One-Seat Ride Pilot

BAY AREA TRANSIT TRANSFORMATION **ACTION PLAN**



**Action 22: Fund one-seat
paratransit ride pilots and
develop cost-sharing and
transfer policies**

Progress Update
December 15, 2023

Policy Advisory Council Equity & Access Subcommittee

Pilots Underway



Contra Costa County

Operators: County Connection, LAVTA, Tri-Delta, WestCAT

Formal; under MOU

Dedicated supplemental operator, based on miles of service provided in each service area

Started: Nov 2020

Evaluation: Nov 2023 (requesting additional year)

Sonoma County

Santa Rosa CityBus, Sonoma County Transit

Informal, started during COVID; no coordination or cost-sharing

Limited overlapping service for its own customers

Started Spring 2021

Evaluation: Integrated Transit Service Planning Study

Other Delivery Models for Consideration

1) Service into Limited Corridors Where Obligation Exists Now

- Service with paratransit fleet into high use areas
- Simple for customer; could take vehicles out of ADA service for an extended period of time
- East Bay Paratransit and Golden Gate

2) Third-Party, Non-Dedicated Operators (taxis)

- Service provided into other areas using non-dedicated fleet
- Can be used when customer wants; vehicle may not be available
- Solano Mobility Intercity Taxi Program

3) Service to Specific Destinations Near Service Boundaries

- Service with paratransit fleet to specific destinations, like hospitals or schools
- Simple for customers; could increase usage
- SamTrans and WestCAT

Possible Factors to Define Service Offerings

- Limit Service Area
- Limit Trips per Person
- Non-Standard Fares
- Scheduled Shuttles
- Off-Peak Hours
- Limit Trip Purpose

Next Steps

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Anticipated Timing	Activity
Ongoing Data Collection	MTC review transit agency transfer trip data on a monthly basis
December 2023	Revise Draft Concepts based on feedback and input from Policy Advisory Equity and Access Subcommittee
Late Winter/ Early Spring 2024	Draft guidelines to transit operators and Equity and Access Subcommittee
Spring 2024	Call for Pilot Proposals

** Examination of and development of new cost-sharing agreements and evaluation of transfer policy work will begin in late 2024*